International Business School Pharmacy

Online peer consultation sessions for pharmacists

Learn from practice, grow through reflection

Designed for international pharmacy practice



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What is peer consultation?

Peer consultation (known as intervisie in the Netherlands) is a structured method of professional reflection in which colleagues learn from one another by discussing real situations from practice. Under the guidance of a trained facilitator, participants analyse cases, explore alternative approaches, and strengthen their professional competencies.

For Dutch pharmacists, participation in peer consultation forms an important part of continuous professional development and quality assurance. Reflective practice and peer review are strongly encouraged within the profession and contribute to maintaining high standards of pharmaceutical care.

- **Enhance your professional development through structured online peer consultation sessions with fellow pharmacists.**
- These interactive sessions provide a safe and professional environment where pharmacists discuss real-life cases, workplace challenges, and professional dilemmas. Through guided reflection and the exchange of experiences, participants gain valuable insights, discover new perspectives, and develop practical solutions that can be applied immediately in daily practice.
- Because all sessions are delivered online, participation is easy and efficient, without travel time or disruption to your working day.

Interested in a version tailored to your country or organisation?
We would be pleased to discuss the possibilities with you.

Internationally relevant, locally adaptable



This programme was originally developed for the Dutch pharmacy sector and is based on extensive experience within Dutch community pharmacy practice.
At the same time, the professional principles, collaboration methods, and reflection techniques used are highly relevant for pharmacy professionals worldwide.



Upon request, the programme can be tailored to:

- Specific countries and healthcare systems
- National pharmacy regulations and professional standards
- Pharmacy groups and chain organisations
- Local implementation needs and development objectives.



This enables organisations to benefit from proven expertise while ensuring full alignment with their own professional context. Interested in a version tailored to your country or organisation? We would be pleased to discuss the possibilities.

Whether discussing a short practical question or exploring a more complex professional dilemma, each session offers valuable learning opportunities and meaningful professional exchange.

Overview

Programme structure

Sessions are conducted in small groups of 5–8 participants and facilitated by an experienced moderator.

Using proven peer consultation methodologies, participants go beyond solving individual issues. Together, they identify underlying patterns, explore alternative approaches, and develop strategies that can be applied in future situations.

Each participant has the opportunity to:

- Present cases and practical questions
- Exchange experiences with colleagues
- Reflect on challenging situations
- Explore new perspectives and approaches
- Leave with actionable insights and solutions

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Practical information

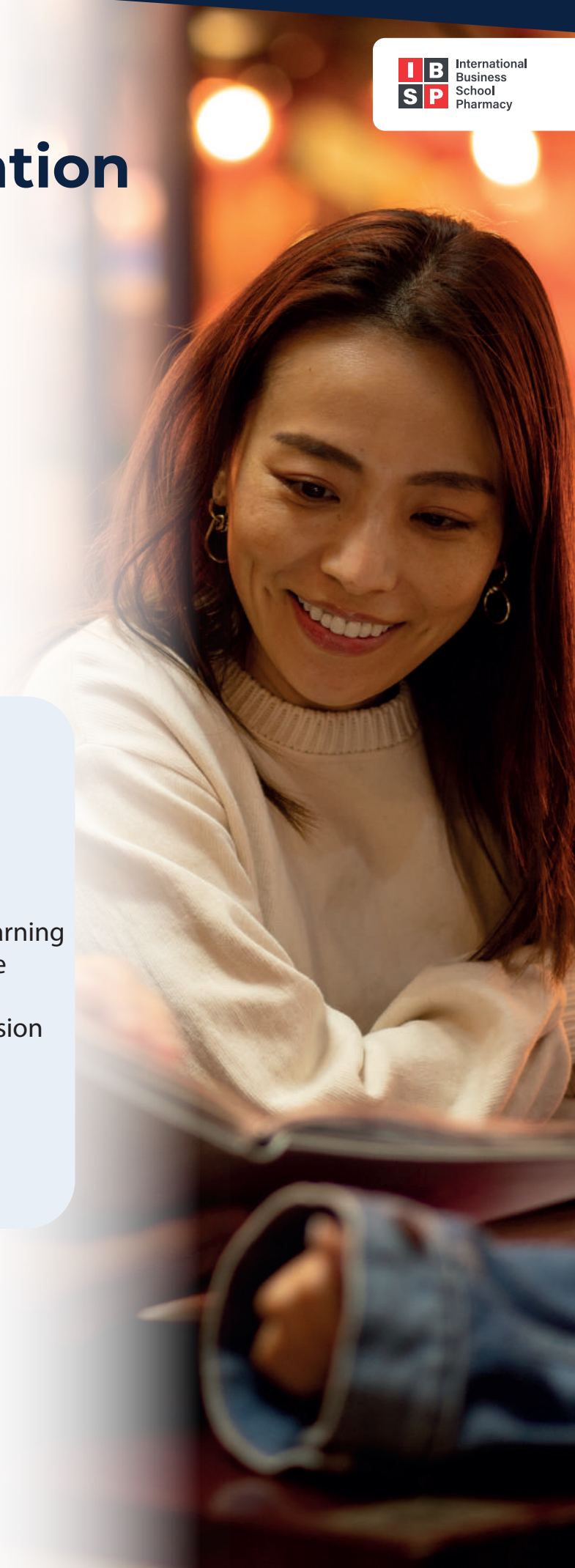
Date
In consultation

Format
2 hour sessions

Duration
In consultation

- **Practical information**

- All sessions are delivered online.
- Advantages
- No travel time
- Participate from home or workplace
- Easy integration into a busy schedule
- Maximum focus on interaction and learning
- Most groups choose a programme of five sessions per year.
- Duration: Approximately 2 hours per session
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Investment
€135,- per participant

Led by experienced healthcare innovator



Drs. Peter Felen

International pharmacy leader, educator and management consultant with more than 35 years of experience in pharmacy practice and leadership development. Worldwide. Peter combines deep academic knowledge with a practical understanding of the daily realities facing pharmacists and pharmacy teams. His expertise spans pharmacy management, professional development, organisational leadership, and healthcare innovation, enabling professionals and organisations to translate strategy into measurable improvements and lasting success. CEO of IBS-P.

About IBS-P

IBS-P (International Business School Pharmacy) is dedicated to supporting the professional and personal development of everyone working within the pharmacy sector.

We offer a comprehensive range of training programmes, coaching, and consultancy services tailored to the needs of pharmacists, pharmacy managers, pharmacy owners, support staff, and healthcare leaders. Our programmes range from individual coaching and leadership development to specialised professional courses and fully integrated MBA-level programmes designed specifically for pharmacy professionals.
Our mission is to strengthen leadership, improve collaboration, enhance business performance, and support sustainable innovation within pharmacy practice. By combining practical experience, academic knowledge, and real-world implementation, we help professionals and organisations achieve measurable results while preparing for the future of healthcare.

Whether you are seeking personal growth, leadership development, team improvement, organisational change, or advanced management education, IBS-P provides the knowledge, tools, and guidance needed to succeed in an increasingly complex healthcare environment.



From individual coaching to executive-level pharmacy MBA programmes, IBS-P supports professionals at every stage of their career.

Email
Info@IBS-P.com

Phone
0031-850878581

Address
De nieuwe Erven 3
5431NV Cuijck
The Netherlands

